



Penguin
Random House
Canada

320 Front Street West, Suite 1400
Toronto, ON M5V 3B6

February 1, 2016

Dear Customers,

Effective April 1, 2016, Penguin Random House Canada Limited, will begin distributing all titles from Parallax Press. Please ensure the vendor of record for these titles is changed to Penguin Random House Canada. Your existing Penguin Random House Canada account number will be used for all future purchases.

The ISBN prefixes that are included in this change: 978-0-938077; 978-1-888375; 978-1-935209; 978-1-937006; 978-1-941529

Placing Orders:

EDI: Visit our .biz site at
www.randomhouse.biz

Business Self-Service click on
Launch

Mail: Penguin Random House Canada
Customer Service
320 Front Street West, Suite 1400
Toronto, ON
M5V 3B6

Phone: (888) 523-9292

Fax: (888) 562-9924

Email: customerservicescanada@penguinrandomhouse.com

Customer Service:

- Questions regarding shipments or returns of Parallax Press titles **prior** to April 1, 2016 should be addressed to the Perseus Book Group, (800) 788-3123.
- Questions regarding shipments or returns of Parallax Press titles **after** April 1, 2016 should be addressed to Penguin Random Canada Customer Service, (888) 523-9292.

Remittance

- Payments for shipments prior to **April 1, 2016** should be sent to the Perseus Book Group.
- Payments for shipments as of **April 1, 2016** should be sent to Penguin Random House Canada at the remittance address indicated on your statement.

Co-op:

- Co-op claims for advertising dated **April 1, 2016** or after should be sent to:

Penguin Random House Canada
320 Front Street West, Suite 1400
Toronto, ON
M5V 3B6

Returns:

- Returns on shipments made by the Perseus Book Group will continue to be accepted through **June 30, 2016**, and should be sent to:

Fraser Direct Distribution Services Ltd
100 Armstrong Avenue
Georgetown, ON L7G 5S4

- Returns will also be accepted by Penguin Random House Canada effective **April 1, 2016**, and should be sent to:

Penguin Random House Canada
6971 Columbus Road
Mississauga, Ontario L5T 1K1

If you have any questions please contact Random House of Canada Customer Service (888) 523-9292.

Sincerely,

Barry Gallant
EVP, Chief Financial Officer